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IN THE U.S. PATENT AND TRADEMARK OFFICE

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OFFICE OF PETITIONS

Appn. No.: 09/591,147  
Applicant: Carol Ann Trufant  
Filing Date: June 9, 2000  
Title: Intergroup Working Model for Social Conflict Resolution

TC/A.U.: 3712  
Examiner: Dimitry Suhol

Docket No.: TRU1084U

Mailed: February 27, 2004

**AMENDMENT A**

Commissioner of Patents  
PO Box 1450  
Arlington, VA 22313-1450

Sir:

In response to the Office Action mailed December 16, 2002, please amend the above-identified application as follows:

**Amendments to the Specification:** Significant changes were made throughout the specification. A substitute specification and marked-up copy of the specification showing the changes are enclosed herewith.

**Amendments to the Abstract:** begin on page 2 of this paper.

**Amendments to the Claims:** a full listing of the claims begins on page 3 of this paper.

**Amendments to the Drawings:** none.

**Remarks/Conclusion:** begin on page 7 of this paper.